

Claims

1. (Cancelled).
2. (Cancelled).
3. (Cancelled).
4. (New) A telephonic device comprising:
 - a display screen on the telephonic device, the display screen having capability to display at least 10 lines of text;
 - an input and output terminal adapted for communicating on a voice subchannel and a data subchannel of one or more communications channels, the telephonic device adapted for receiving textual data from the data subchannel and transmitting data regarding options chosen by interaction with the telephonic device;
 - a plurality of buttons on the device, the buttons located at least partially around a periphery of the display screen, the buttons adapted to select options presented on the display screen, at least one of the buttons adapted to request a voice connection over the input and output data terminal.
5. (New) The telephonic device of claim 4 in which the voice subchannel and the data subchannel are carried at least partially over a telephone line.
6. (New) The telephonic device of claim 4 in which the telephonic device is adapted to receive and display a tree of call routing options.

7. (New) The telephonic device of claim 5 in which the telephonic device is adapted to receive and display the tree of call routing options by displaying a subset of the available options in response to a depression of one of the buttons.
8. (New) The telephonic device of claim 5 in which the display screen is a touch screen, and in which the telephonic device is adapted to receive and display the tree of call routing options by displaying a subset of the available options in response to a selection of an option on the touch screen.
9. (New) A private-branch-exchange (PBX) comprising:
 - an input and output terminal adapted for communicating on a voice sub-channel and a data subchannel of one or more communications channels;
 - an outgoing text interaction module, the outgoing text interaction module adapted for communication with a telephonic device through the input and output terminal, the outgoing text interaction module adapted for providing textual data to the telephonic device and receiving back data from the telephonic device regarding options chosen by interaction with the telephonic device; the outgoing text interaction module adapted to establish a connection on the voice sub-channel based on options chosen by interaction with the telephonic device.
10. (New) The private-branch-exchange of claim 9 in which the outgoing text interaction module is further adapted to provided selected textual data to the telephonic device in response to options chosen by interaction with the telephonic device.

11. (New) The private-branch-exchange of claim 9 in which the outgoing text interaction module is adapted for providing textual data in the form of a tree of choices.
12. (New) The private-branch-exchange of claim 9 in which the outgoing text interaction module is further adapted to transmit content information based on options chosen by interaction with the telephonic device.
13. (New) The private-branch-exchange of claim 9 in which the one or more communications channels comprise telephone lines.

Summary and Change of Correspondence Address

Please enter the above listed amendment before prosecution of this application. Also, please enter a change in correspondence address for this application. The following address should now be used:

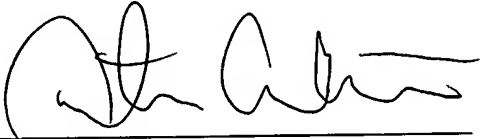
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Respectfully submitted,

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Date: 11/30/04

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